

# MARICOPA COUNTY ANIMAL CARE & CONTROL



Maricopa County Animal Care & Control (AC&C) is a full service animal organization with shelters, adoptions, field services, licensing and education programs.

# **New Philosophy/New Name**

Animal Care & Control (AC&C), formerly known as Animal Control Services, and historically known as Rabies/Animal Control, has a new philosophy of service to match its new name. Over the years animal control services have been seen by many as either a public health/disease control service or as law enforcement. Times have changed, and although there are clear public health and law enforcement aspects to AC&C's mandates, AC&C has changed both its name and philosophy of service to more accurately address its state mandates, as well as meet public expectations for animal welfare and control.

# **New Mission, Vision, and Value Statements**

The new organization and service delivery of Animal Care & Control services reflect the delicate balance that exists between animal welfare and animal control. These changes emphasize the equal importance of animal welfare and control and are expressed through AC&C's revised mission, vision and values statements.

## **Mission**

To promote and protect the health, safety, and welfare of pets and people in Maricopa County

## **Vision**

Animal Care & Control envisions the day when residents, their property and neighborhoods, will be free from the dangers and nuisances of irresponsible pet ownership, and when every pet born will be assured of a good home and care all its natural life and will not suffer due to abuse, neglect, or ignorance.

### **Values**

Animal Care & Control values the integrity of each employee, volunteer and partner contributing to the professional delivery of excellent customer service and the humane treatment of animals, in an atmosphere of open, honest communication, predicated on our trust in and respect for each other.